

# IXIO-ST

## PRESENCE SENSOR FOR AUTOMATIC SLIDING DOORS

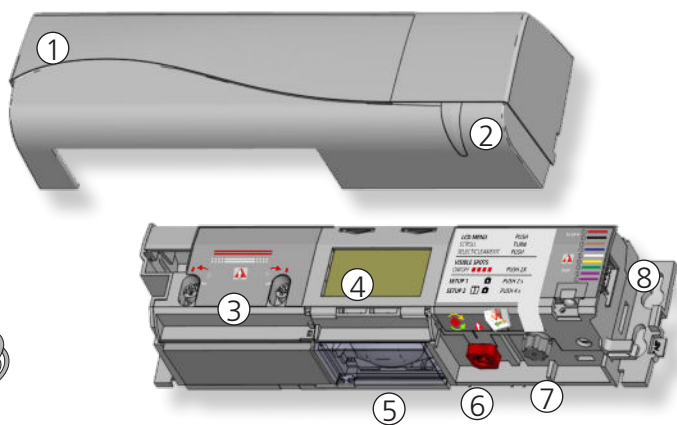


Visit website for available languages of this document.



Available on the App Store  
 Available on Google play  
 Download the BEA DECODER app for a quick overview of settings

### DESCRIPTION



20.5349

- 1. cover
- 2. LED window
- 3. AIR curtain width adjustment
- 4. LCD
- 5. AIR lenses
- 6. main adjustment knob
- 7. AIR curtain angle adjustment knob
- 8. main connector

### ACCESSORIES



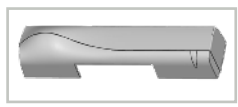
10IMB  
Bracket accessory



10ICA  
Ceiling accessory



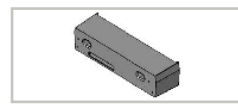
10JURA  
Universal rain accessory



35.1609: black cover  
 35.1302: white cover  
 35.1303: silver cover



10CDA  
Curved door accessory



10IXIOSPACER  
Spacer

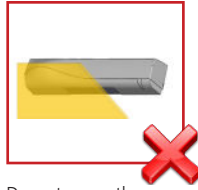
*This device can be expected to comply with Part 15 of the FCC Rules, provided it is assembled in exact accordance with the instructions provided with this kit. Operation is subject to the following conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.*

# READ BEFORE BEGINNING INSTALLATION/PROGRAMMING/SETUP

## INSTALLATION



The sensor should be mounted securely to avoid extreme vibrations.



Do not cover the sensor.

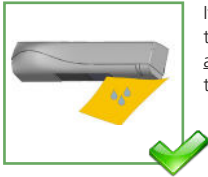


Avoid moving objects and light sources in the detection field.



Avoid highly reflective objects in the infrared field.

## MAINTENANCE

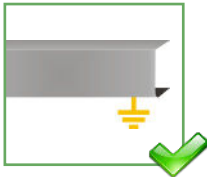


It is recommended to clean the optical parts at least once a year or more if required due to environmental conditions.



Do not use aggressive products to clean the optical parts.

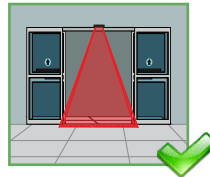
## SAFETY



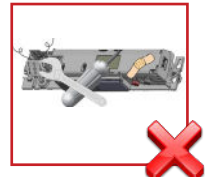
The door control unit and the header cover profile must be correctly grounded.



Only trained and qualified personnel are recommended for installation and setup of the sensor.



Following installation, always test for proper operation (according to ANSI 156.10) before leaving the premises.



The warranty is invalid if unauthorized repairs are made or attempted by unauthorized personnel.

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BEA, Inc. strongly recommends that installation and service technicians be AAADM-certified for pedestrian doors, IDA-certified for doors/gates, and factory-trained for the type of door/gate system.

Installers and service personnel are responsible for executing a risk assessment following each installation/service performed, ensuring that the sensor/device system performance is compliant with local, national, and international regulations, codes, and standards.

Once installation or service work is complete, a safety inspection of the door/gate shall be performed per the door/gate manufacturer's recommendations and/or per AAADM/ANSI/DASMA guidelines (where applicable) for best industry practices. Safety inspections must be performed during each service call – examples of these safety inspections can be found on an AAADM safety information label (e.g. ANSI/DASMA 102, ANSI/DASMA 107, UL294, UL325, and International Building Code).

Verify that all appropriate industry signage, warning labels, and placards are in place.



## TECHNICAL SPECIFICATIONS

### TECHNOLOGY / PERFORMANCE

<b>Detection mode</b>	Presence typical response time: < 200 ms (max: 500 ms)
<b>Technology</b>	Active infrared with background analysis Spot: 2" x 2" (typ) Number of spots: max. 24 per curtain Number of curtains: 2
<b>Mounting height:</b>	6'6" – 11'6" local regulations may impact acceptable mounting height (pedestrian applications only)
<b>Sensor temperature range:</b>	-13 – 131 °F * 0 – 95% relative humidity, non-condensing LCD screen is operational from 14 – 131 °F. The sensor may still be programmed in colder temperatures, but with the remote control.

### ELECTRICAL

#### Output

##### Relay 1



Electromechanical relay (potential and polarity free)

Max. contact current: 1 A

Max. contact voltage: 30 VAC

Adjustable hold time: 0.5 – 9 s

##### Relay 2



Solid-state relay (potential and polarity free)

Max. contact current: 100 mA

Max. contact voltage: 42 VDC / 30 VAC

<b>Test/Monitoring input:</b>	Sensitivity: Low: < 1 V High: > 10 V (max. 30 V) Response time on test request: typical < 5 ms
<b>Supply voltage:</b>	12 – 24 VAC ±10% 12 – 30 VDC ±10% to be operated from SELV-compatible power supplies only
<b>Power consumption:</b>	< 2.5 W
<b>Noise:</b>	< 70 dB

### PHYSICAL

<b>Degree of protection:</b>	IP54
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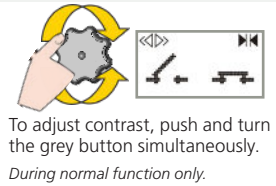
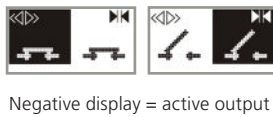
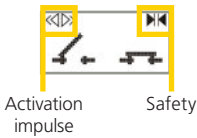
### COMPLIANCE

<b>Compliance:</b>	ISO 13849 PL «C» CAT. 2 (under the condition that the door control system monitors the sensor at least once per door cycle)
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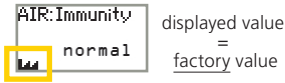
*Specifications are subject to change without prior notice.  
All values measured in specific conditions.*

# HOW TO USE THE LCD

## DISPLAY DURING NORMAL FUNCTION



## FACTORY VALUE VS. SAVED VALUE



## NAVIGATING IN MENUS

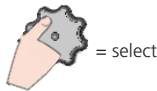
- 1) Push to enter the LCD menu. 2) Enter password, if necessary. 3) Select language before entering the first LCD menu.



Not during the first minute after power-on of the sensor.



During the first 30 seconds after power-on of the sensor or later in the diagnostics menu.



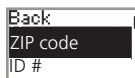
Select **Back** to return to previous menu or display.

Select **More** to go to next level:  
- basic settings (MENU 1)  
- advanced settings (MENU 2)  
- diagnostics (MENU 3)

## CHANGING A ZIP CODE

See application note on ZIP CODE (76.0024).

- 1) Navigate to menu 3 (Diagnostics).
- 2) Select "ZIP code".
- 3) Change the code as desired.



ZIP code  
E24 1 56-KG4  
01 0 800/02F

ZIP code  
E24 1 56-KG4  
01 0 800/02F

To activate the new ZIP code, you must validate the last digit (see below):

- v = valid ZIP code (values will be changed accordingly)
- x = invalid ZIP code (no values will be changed)
- v/x = valid ZIP code, but from a different product

ZIP code  
E24 1 56-KG4  
01 0 800/02F

... ZIP code  
H24 1 56-KG4  
01 0 800/02F

ZIP code  
v

\*only available values will be changed\*

ZIP code  
E24 1 56-KG4  
01 0 800/02F

## VALUE CHECK WITH REMOTE CONTROL



Pressing a parameter symbol on your remote control displays the saved value directly on the LCD screen. Additionally, the green LED will blink the number of times that the parameter is set to. Do not unlock first.

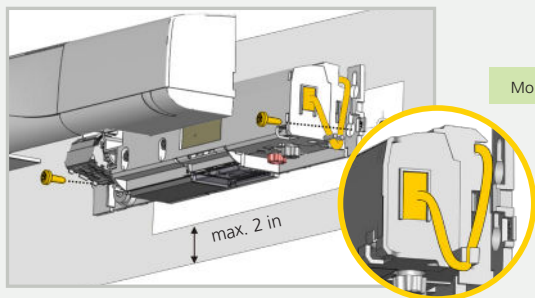
# 1 MOUNTING & WIRING

## MOUNTING

Using the provided mounting template, mount the sensor, ensuring that the bottom of the sensor is within 2 inches of the bottom of the door header.

Refer to Application Note 76.0035 if an IXIO Spacer is required for the given application.

Route the harness (20.5349) using the harness clip as shown in the exploded view of the mounting illustration.



Mounting is compatible with the WIZARD.



Sensor connectivity (power and relays) must utilize only the supplied harness.

Sensor power must be supplied from a Class 2 supply source limited to 15 W.

Sensor is intended to be monitored for proper operation by the door operator or system.

Harness shall be routed separated from any Mains or non-Class 2 voltage cable for correct operation or shall be rated for the Mains voltage, and suitable protection and routing means shall be used according to National and Local Codes to prevent damage to the harness and/or IXIO sensor.

## WIRING

SENSOR	RED	POWER SUPPLY	DOOR CONTROL
	BLACK	POWER SUPPLY	
	BROWN	SAFETY INPUT	
	BLUE	SAFETY INPUT	
	WHITE (COM)	OPENING INPUT	
	YELLOW (N.C)	OPENING INPUT	
	GREEN (N.O.)	OPENING INPUT	
	PURPLE	TEST OUTPUT*	
	PURPLE	TEST OUTPUT*	

### VOLTAGE

Power: 12 – 24 VAC, 50/60 Hz  
12 – 30 VDC  
2.5 W (max)

Test: low: < 1 V  
high: > 10 V (30 V max.)  
response time: typ. < 5 ms

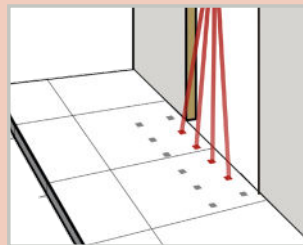
\* The sensor LED will briefly flash RED during monitoring communication with door control, indicating that external monitoring is functional. Monitoring functionality must be active on the sensor, door control, and monitoring wires must be properly connected to the door control.

### 3 INFRARED SAFETY FIELD

#### ANGLE

Activate the visible spots to verify the position of the AIR curtain.

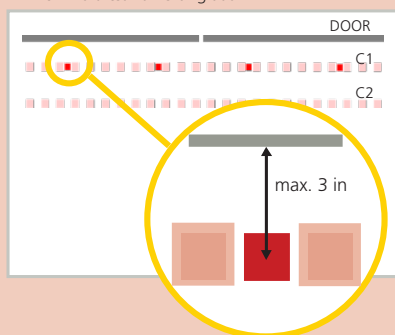
Visibility depends on external conditions. When spots are not visible, use the Spotfinder to locate the curtains.



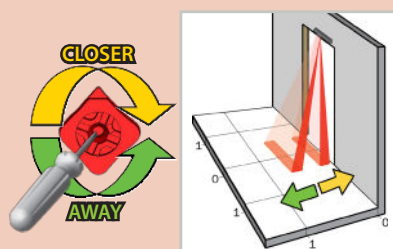
The distance between the inner curtain of the inside door sensor and the inner curtain of the outside door sensor should always be smaller than 8 in.

C1 = closest to sliding door

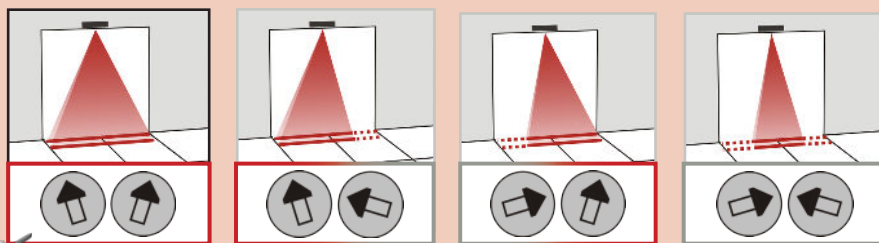
C2 = farthest from sliding door



If necessary, adjust the AIR curtain angle (from  $-7^\circ$  to  $4^\circ$ , default  $0^\circ$ ).



#### WIDTH



Part of the detection field can be masked to reduce its width. The arrow position determines the width of the detection field.

The size of the detection field varies according to the mounting height and the settings of the sensor.  
Wide setting has 1:1 ratio. For example, a 6-foot mounting height will project a 6-foot detection width at floor.

Always verify the actual detection field width by walk-testing according to ANSI 156.10.



Additional adjustments are possible by LCD or remote control (see OVERVIEW OF SETTINGS).

## 4 SETUP

Set up the sensor using either push-buttons or the remote control.



STEP OUT OF THE INFRARED FIELD!



### SETUP 1 (QUICK)

either hold the knob for 2 seconds, or use the remote control buttons as specified



+



### SETUP 2 (ASSISTED)

test of full door cycle + reference picture



+



TEST THE PROPER OPERATION OF THE INSTALLATION BEFORE LEAVING THE PREMISES!



LED flashes red-green

# OVERVIEW OF SETTINGS

## RC BUTTONS

	0	1	2	3	4	5	6	7	8	9	
<b>BASIC</b>											
Back More											
AIR: WIDTH											see note 1
AIR: OUTPUT		DeEner/NO NC	Energ/NC NO	Energ/NC NC	DeEner/NO NO						see note 2
TEST	off	on									see note 3
More Back											
Back More											
AIR: IMMUNITY		normal	enhanced					mode B			see note 1
AIR: WIDTH											see note 1
AIR: NUMBER		1	2								B
AIR: PRESENCE TIME			30 s	1 min	2 min	5 min	10 min	20 min	60 min	infinte	
AIR: FREQ		A	B								D
AIR: OUTPUT		DeEner/NO NC	Energ/NC NO	Energ/NC NC	DeEner/NO NO						see note 2
TEST	off	on									see note 3
FACTORY RESET									full reset	partial reset	see note 4
Back More											
	<input type="checkbox"/> factory value										

<b>DIAGNOSTICS</b>	
ZIP CODE .....	all parameter settings in zipped format (see Application Note on ZIP CODE – 76.0024)
ID # .....	unique ID-number
CONFIG P/N	
SOFT P/N	
ERROR LOG .....	last 10 errors + day indication
AIR: SPOTVIEW .....	view of spot(s) that trigger detection
AIR: C1 ENERG .....	signal amplitude received on curtain 1
AIR: C2 ENERG .....	signal amplitude received on curtain 2
POWERSUPPLY .....	supply voltage at power connector
OPERATINGTIME .....	power duration since first startup
RESET LOG .....	delete all saved errors
PASSWORD .....	LCD and remote control password (0000= no password)
ADMIN .....	enter code to access admin mode





## OVERVIEW OF SETTINGS

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Note 1	Always use a screwdriver when making further AIR adjustments to the arrow position on the sensor.
Note 2	NO = normally open NC = normally closed
Note 3	The sensor LED will briefly flash RED during monitoring communication with door control. This indicates that external monitoring is functional.  Monitoring functionality must be active on the sensor and door control, and monitoring wires must be properly connected to the door control.
Note 4	partial: outputs are not reset

## LED SIGNALS










### COLORS

-  (green)  
Motion detection
-  (red)  
Presence detection




### BEHAVIORS

-  LED flashes
-  LED flashes red-green
-  LED flashes quickly
-  LED is off
-  LED flashes x times

## TROUBLESHOOTING

	E1: ORANGE LED flashes 1x	The sensor signals an internal fault.	Replace sensor.
	E2: ORANGE LED flashes 2x	The power supply voltage is too low/high.	Check power supply voltage in diagnostics menu (menu 3) of the LCD. Check wiring.
	E4: ORANGE LED flashes 4x	The sensor does not receive enough AIR energy.	Decrease the angle of the AIR curtains. Increase the AIR immunity filter. Deactivate curtain #2 (C2, outer curtain).
	E5: ORANGE LED flashes 5x	The sensor receives too much AIR energy.	Slightly increase the angle of the AIR curtains. Decrease the AIR immunity filter.
	E8: ORANGE LED flashes 8x	AIR power emitter is faulty.	Replace sensor.
	ORANGE LED is on	The sensor encounters a memory problem.	Cut and restore power supply. If ORANGE LED illuminates again, replace the sensor.
	RED LED flashes quickly after an assisted setup	The sensor sees the door during assisted setup.	Move the AIR curtains away from the door. Install the sensor as close to the door as possible. If needed, use a bracket assembly. Ensure that the bottom of the sensor is mounted within 2" of the bottom of the door header. Launch a new assisted setup.
	RED LED illuminates sporadically	The sensor vibrates.	Check if the sensor is secure. Check position of cable and cover.
		The sensor sees the door.	Adjust the AIR angle and launch an assisted setup.
		The sensor is disturbed by external conditions.	Increase the AIR immunity filter.
	GREEN LED illuminates sporadically	The sensor vibrates.	Check if the sensor and door cover is secure. Check position of cable and cover.

## TROUBLESHOOTING (cont.)

	The LED and the LCD displays are off	No power to sensor.	Check wiring. Check for correct power supply.
	The reaction of the door does not correspond with the LED signal	Incorrect output configuration / wiring.	Check output configuration setting. Check wiring.
	Cannot access LCD menu or change parameters via remote control	The sensor is protected by a password.	Enter the correct password. If you forgot the code, cut and restore the power supply to access the sensor without entering a password during 1 minute.
	Sensor does not respond to remote control	Dead batteries.	Replace batteries.
	RED Visible External Monitoring (Test Indication LED) does not flash	Monitoring installation/setup error.	Verify door control is capable of monitoring and the sensor monitoring wires are properly connected to the door control. Verify monitoring (TEST) is ON in the sensor settings.
		Sensor malfunction.	Replace the sensor.
	RED Visible External Monitoring (Test Indication LED) flashes continuously	Wiring issue.	Verify wiring.
		Door control not set correctly.	Verify door control monitoring set to Active Low.
	Door cycles open and remains open	Door control monitoring set to Active High.	Set door control monitoring to Active Low.
		Safety output is set incorrectly.	Set the safety output required for the door control.



Can't find your answer?  
Visit [www.beainc.com](http://www.beainc.com) or scan QR code for Frequently Asked Questions!

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A Halma company

Tech Support & Customer Service: 1-800-523-2462  
General Tech Questions: techservices-us@BEAsensors.com | Tech Docs: www.BEAsensors.com